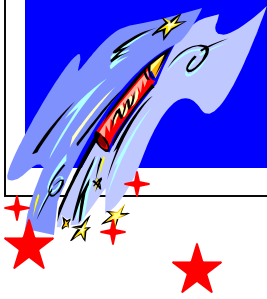


CalWORKs DIVISION JULY 2005 NEWSLETTER

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HOMELESS CASE MANAGEMENT FOR CalWORKs FAMILIES

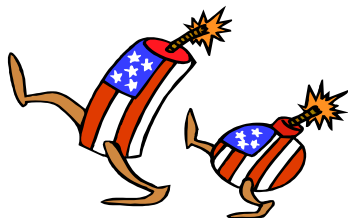
July 18, 2005, marks the Countywide implementation date of the Homeless Case Management model for CalWORKs families who are homeless or at-risk of homelessness. The model has been piloted at the San Gabriel Valley District #20 since May 16, 2005.

GAIN Services Workers (GSWs) will be assigned to CalWORKs district offices as Homeless Case Managers (HCMs) to assess/case manage homeless and at-risk families applying for or already receiving CalWORKs.

Homeless Case Management, a voluntary program, is a method of assessing the needs of the CalWORKs homeless and at-risk families. The goal of case managers will be to establish a trusting and caring relationship with these families and to link families with needed services, resources, and housing opportunities. Services will include: a) crisis intervention; b) short-term stabilization; c) needs assessment; d) assistance with application and receipt of Specialized Supportive Services; and e) an individualized housing plan.

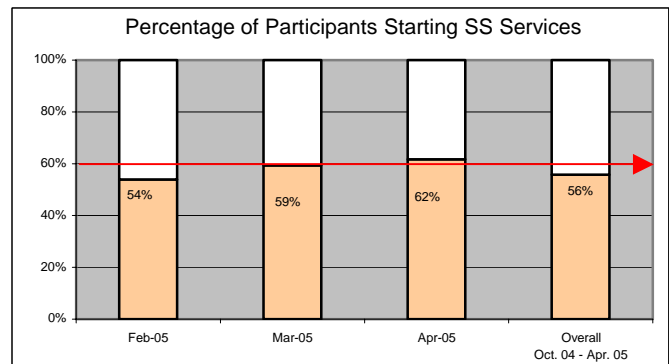
Each homeless CalWORKs family will be referred to the HCM by the Eligibility Worker. Triage protocols were developed by the Bureau of Workforce Services (BWS) to identify these families as they come into the district.

Existing families using the district office or shelter address as their address of residence will be referred to the HCM when they come into the district to complete their QR 7.



DEPARTMENTAL GOAL FOR SPECIALIZED SUPPORTIVE SERVICES

Congratulations!! In April, we met our departmental goal with 62% of those referred beginning supportive services. However, we still need to increase our overall percentage of participants beginning services by 4%.



Here is what a GSW can do to help the Department meet this goal:

1. If you experience a backlog in getting appointments for participants, let the Specialized Supportive Services Section know immediately by contacting (562) 908-6329.
2. If a Supportive Services need is identified, promptly schedule participants, as needed.



Reminder For Teens Turning 18 Years Old

As explained in LEADER Build #178, a child 18 years of age attending school full-time is CalWORKs eligible if he/she is:

- In high school or in a vocational/technical training program, and is expected to graduate/complete the training program before reaching age 19; **or**
- Not expected to graduate/complete the training program before reaching age 19 due to a disability.

Note: The procedures for identifying and aiding 18 year olds can be found in the LEADER Handbook, CW Policy Section 42-101.2.

