

CalWORKs Division July 2004 Newsletter

Published by CalWORKs Division

CalWORKs & RCA Section

CalWORKs Housing Program Eligible Population Expanded

On June 22, 2004, the Los Angeles County Board of Supervisors approved additional funds for the Emergency Assistance to Prevent Eviction (EAPE) and the Moving Assistance (MA) programs, allowing the Department to expand the eligible population currently being served under these programs. With the additional funding, more individuals will be able to access the EAPE and MA programs during FY 04-05. Previously, only applicants/participants (including timed-out participants) who were working or were in GAIN/RITE/Cal-Learn were eligible to EAPE/MA.

Effective July 1, 2004, the expanded population for EAPE/MA includes applicants/participants who are:

- Either unemployed or exempt from GAIN/RITE;
- "Child only" cases (i.e., undocumented parent(s), SSI parent(s), and non-needy payees); and
- Timed-out participants who are not employed or participating in Post-Time Limited (PTL) Services.

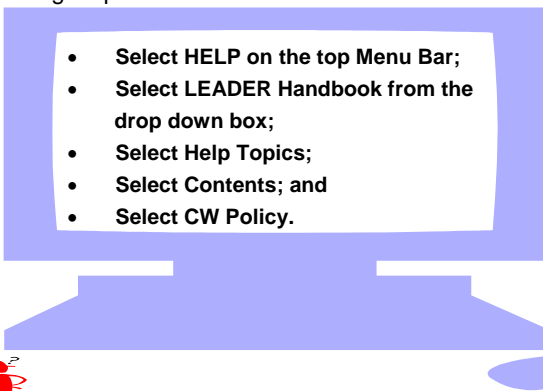
There is no change in the payment amount for EAPE or MA program. Eligible applicants/participants may receive up to \$2,000 from:

- EAPE to pay for late rent and/or overdue utility bills if they are experiencing a financial hardship; and
- MA, a once-in-a-lifetime payment, to pay for moving expenses (e.g., security deposits), utility turn-on fees, moving costs (e.g., truck rental), and/or purchase a stove and/or refrigerator, if the new place does not have one.



You asked for it, you got it!

Everything you wanted to know about CalWORKs policy is now available on the LEADER Handbook. To access, you must take the following steps:



- Select HELP on the top Menu Bar;
- Select LEADER Handbook from the drop down box;
- Select Help Topics;
- Select Contents; and
- Select CW Policy.

 **Did you know?**

When a telephone call is received from other departments (e.g., Child Support Services Department [CSSD], Department of Mental Health [DMH], etc.) anytime during the workday, including designated phone hours, the EW must respond to the caller. If someone other than the EW takes a message, the message must be responded to as soon as possible but no later than 24 hours.

Specialized Supportive Services Section

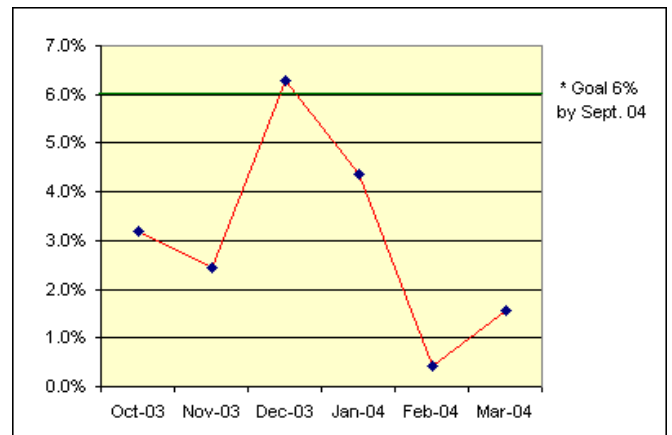
CalWORKs HOME INTERVIEW PROGRAM QUESTION/ANSWER

Q. Are home interviews required on Inter-County Transfer (ICT) cases?

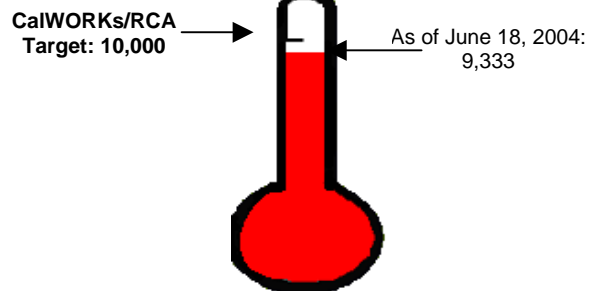
A. Home interviews are NOT required for ICTs. Only new applicants are subject to the home interview.

Do you know that one of our Departmental goals is to increase utilization rate of specialized supportive services by 6% ?

To achieve this goal, we need your help by continuing to discuss and make available supportive services. In addition, participants with supportive service needs should be expedited to GAIN, as per Administrative Directive # 4444, dated 10/23/03. The chart below reflects where we are in relation to meeting our goal.



DIRECT DEPOSIT UPDATE



Do you know that the target is to increase the number of CalWORKs and RCA participants enrolled in direct deposit to **10,000** by **September of 2004**? Do you know how close we are to reaching that target? As of June 18, 2004, there are 9,333 CalWORKs and RCA participants enrolled for direct deposit, almost double the number since October 2003. **WE ONLY NEED 667 MORE ENROLLMENTS TO REACH OUR TARGET FOR 2004.** Thank you all for your support. **EVERYONE IS DOING A GREAT JOB!**