



**LEADER REPLACEMENT SYSTEM (LRS) REQUEST FOR PROPOSALS (RFP # ESD 07-02)
COUNTY RESPONSE TO WRITTEN PROPOSER QUESTIONS ON ADDENDUM NUMBER FIVE**

No.	RFP Document	Paragraph/Section	Page	Line	Question	County Response
1.	RFP Body	1.2	11	77-79	With the Proposal Due Date being changed from March 31, 2008 to May 15, 2008, a portion of our response was printed in preparation for the original due date. [1] If the portion is unchanged due to Addendum #5, is it possible to submit that as part of our response with March 31, 2008 date in the footer?	[1] Yes, that will be accepted.
2.	RFP Body	4.6	41	816-840	[1] In the event of material changes to the RFP in Addendums subsequent to Addendum #5, please consider giving vendors the opportunity to ask questions and the time necessary to get solutioning and costing through company approval processes.	[1] County does not intend to have any additional question submission periods.
3.	RFP Body	6.9.2.3	116	2735 - 2741	M&O Services Pricing now includes a separate category for "postage". [1] What is meant by "postage"? [2] Is this the pass through postage for mailing NOAs and Forms from Central Print? [3] Is this postage for mailing out correspondence and invoices at the PMO? [4] If this another category not specified, please explain further.	[1 - 4] This requirement is revised in Addendum Number Six to the RFP.
4.	Attach A	3.1.2	38	1040-1043	Given the requirement, "9. <i>Daily and monthly performance monitoring reports as described in Subsection 3.6 (LRS Performance Requirements) of Attachment B (Statement of Requirements).</i> ", [1] to clarify the frequency requirement and save COUNTY money, please confirm that this reporting can be delivered as an end of month, consolidated report.	[1] This requirement is revised in Addendum Number Six to the RFP.



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5.	Attach C	12.4	79	2159	<p>The Addendum reads: "System Data: CONTRACTOR shall, within fifteen (15) days after any COUNTY request from time-to-time, deliver to COUNTY, by means of disk or other storage medium specified by COUNTY, a current copy of all system data, including System Management Facilities (SMF) data, configuration data, system utilities, processor utilization, disk utilization, and memory utilization, and all archival copies of such system data. Upon termination or expiration of this Agreement, CONTRACTOR shall deliver to COUNTY, by means of disk or other storage medium specified by COUNTY, a current copy of such system data and all archival copies of such system data."</p> <p>[1] 1) Please explain what the County means by "SMF data". We understand it to mean the system performance data from an IBM Mainframe Computer System. Is the County referring to this data, or is there another source of data?</p>	[1] This requirement is revised in Addendum Number Six to the RFP.
6.	Attach C	12.4	79	2159	<p>2) Our understanding of the term "system utilities" would include any application or scripts used to manage or monitor servers. Typically, these are licensed executables or internally developed proprietary scripts that we may not legally distribute to the County. System utilities are not data. [1] Will the County clarify their definition of "system utilities"?</p>	[1] This requirement is revised in Addendum Number Six to the RFP.
7.	Attach C	12.4	79	2159	<p>3) In the original requirement, the County requested that we provide them with the "collection data" gathered by our performance monitoring systems. [1] Is the new requirement in addition to this original requirement?</p>	[1] Subparagraph 12.4 (System Data) is a new provision and a new requirement.



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8.	Attach C	12.4	79	2159	4) We would recommend that the frequency associated with this request be bounded for multiple reasons. First, it takes time to extract, compile, and distribute the information. As time goes on, the amount of data increases (based on the requirement for archived data). Hence, the hours to complete the task increases over time. The bidders could propose a high end number of times to meet this request in order to cover their increased labor costs, or the County could bound the request in order to keep the proposed prices more in line with their expectations. [1] Would the County be willing to limit their requests for current system data to four times a year, for example?	[1] This requirement is revised in Addendum Number Six to the RFP.
9.	Attach C	12.4	79	2160-2168	(1) Need clarification on what is meant by the term "disk". [1] Does this term refer to magnetic disk storage? If so, this would imply magnetic disk storage and based on our proposed architecture providing a copy of this would not be practical.	[1] This requirement is revised in Addendum Number Six to the RFP.
10.	Attach C	12.4	79	2160-2168	[1] (2) Please clarify on what is expected for System Management Facilities (SMF) data. This is typically a component of the IBM z/OS mainframe operating system and would not apply to an open system solution.	[1] This requirement is revised in Addendum Number Six to the RFP.
11.	Attach C	12.4	79	2160-2168	[1] (3) Please clarify what is meant by "all archival copies". This is potentially unlimited and unclear as to what is expected from the proposing vendor.	[1] This requirement is revised in Addendum Number Six to the RFP.



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12.	Attach C	12.4	80	2171-2180	<p>[1] Is the statement requesting "system utilities" as "system utilities data" or referencing the actual utilities themselves?</p> <p>[2] Does "all archival copies" include "as of" or delta material or in the case of multiple requests through out the project, or a copy of everything from system initiation to present time?</p> <p>[3] We need additional information to help in estimating the media and labor requirements.</p>	[1 - 3] This requirement is revised in Addendum Number Six to the RFP.